



The Patient-Provider Partnership for Family Tree Medical Associates

The health and wellness of our patients is a top concern of Family Tree Medical Associates. Providing the best possible care to every patient is our primary goal. The only way we can meet this goal is if I, your provider (Doctor or Nurse Practitioner), and you, my patient, work together. This concept is called the Patient Centered Medical Home.

“Help me help you”

Patient Responsibilities:

- Ask questions, share your feelings and be a part of your care
- Be honest about your history, symptoms, and other important information about your health
- Tell your Doctor or Nurse Practitioner about any changes in your health and wellbeing
- Take all your medicine and follow your provider’s advice
- Bring in a current list of your medications to every appointment
- Make healthy decisions about your daily habits and lifestyle
- Prepare for and keep scheduled visits or cancel/reschedule visits at least 24 hours before the appointment whenever possible
- Call Family Tree Medical first with all problems, unless it is a medical emergency
- End every visit with a clear understanding of your doctor’s expectations, treatment goals, and future plans

Provider (Doctor or Nurse Practitioner) Responsibilities:

- Explain diseases, treatments, and results in an easy to understand way
- Listen to your feelings and questions to help you make decisions about your care
- Keep treatments, discussions, and records private
- Provide 24 hour access to medical care and same day appointments, whenever possible
- Provide instructions on how to meet your healthcare needs when the office is not open
- To care for you to the best of my abilities based on my understanding of current medical methods available and by staying up to date on my medical education
- Give you clear directions about medicines and other treatments
- Send you to trusted experts, if needed
- End every visit with clear instructions about expectations, treatment goals, and future plans